



## **Legal Issues for Family Health Teams – Monthly Teleconference 2014**

DDO Health Law runs a monthly call-in program to discuss legal issues facing family health teams (FHTs). These calls are for Executive Directors, Lead Physicians and human resources personnel for FHTs and family health organizations (FHOs)/family health networks (FHNs).

### **What are the topics for 2014? (Note: If the date has passed, a recording of the session is available)**

- **January 9** – Tips for human resource management when your FHO/FHN employs separate staff, uses FHT staff after hours, shares staff with the FHT or when your FHO/FHN wants to transfer staff to the FHT to employ
- **February 6** – Tips for using email to communicate with patients
- **March 6** – FHT/FHO Governance 101
- **April 3** – Tips for managing absentee employees
- **May 1** - Tips for being a lead agency in provincial health initiatives – what do FHTs have to know? (such as HealthLinks)
- **June 5** - Responding to Complaints (dealing with complaints from families/patients)
- **September 4** - Tips for managing disputes between staff
- **October 2** - Service agreements between FHTs and FHOs – what should be included
- **November 6** - Tips for terminating employees
- **December 4** - Tips for allowing external health care providers to chart in your eMR

Monthly calls are scheduled over the lunch hour from 12pm – 1pm on the first Thursday of the month. There are no calls scheduled for July or August.

### **Why join?**

- You will hear from legal experts who understand FHTs (and your relationship with your FHOs/FHNs)
- You get 10 monthly calls on the latest legal topics and trends affecting FHTs
- You will have a chance to ask questions and share stories with your FHT colleagues
- Your FHT will receive a 10% discount on all in-service training by DDO Health Law in 2014
- You can be added to our email list to receive legal updates as they happen
- The calls are exclusively for FHTs - so you know you are getting information relevant to your day-to-day work
- You can have as many people from your FHT and affiliated FHOs/FHNs (physicians) on each call - the flat fee is per FHT

### **What is the cost? and how do I sign up?**

There is a flat fee for an annual subscription. Fees are per FHT. Please contact Allison Rose-Guy at [arg@ddohealthlaw.com](mailto:arg@ddohealthlaw.com) for details about this program, fees and how to sign up.